

GENERAL CONDITIONS

1. PURPOSE

These General Conditions are of application to all the logistics services offered by **NORDLOGWAY, S.L.** (*hereafter referred to without distinction as **NORDLOGWAY, the company and/or the operator***) of land, air, sea and river transport, at both national and international level, whether in its capability as Goods Transport Operator, 3PL logistics operator, or in logistics facilities, warehousing, logistics platform services or any other activity that may be offered in the context of supplying these services.

2. FIELD OF APPLICATION

These General Conditions of Logistics Services constitute the binding part of the contract for the supply of services agreed between the **CLIENT** and **NORDLOGWAY**, the parties undertaking to comply with them in full, taking into account that they are inserted into the contractual documentation that goes with its completion, the **CLIENT** and the public in general being able to access their full text in any of the company's offices, through a direct link from the company webpage (www.nordlogway.com) and they are also to be found filed in the "Registro de Bienes Muebles de Barcelona" (Barcelona Movable Property Registry), as General Contracting Conditions.

Also the **CLIENT** undertakes to advise any third parties with which it may contract and/or collaborate of the existence, applicability, validity, and acceptance of these General Contracting Conditions.

3. DEFINITIONS

The following definitions will apply to the terms and conditions established hereunder, which will govern this contract for the supply of logistics services:

- **Logistics operator**: company that, commissioned by the client, carries out and/or designs the processes of planning, implementation and control of one or several phases of its supply and/or distribution chain, with all the associated services and information, using for the purpose physical infrastructures, its own and/or outside technology and information systems, independently of whether or not it supplies the services with its own or subcontracted means.
- **Logistics services**: are those that do not refer to the transport of goods properly

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said, but are considered as auxiliary and supplementary activities, such as: loading and unloading goods, processing orders, warehousing, classification, inventory control, etc., and/or facility management activities.

- **Client**: the natural person and/or legal entity for which the company provides its services.
- **Goods**: the goods or products with which it trades.
- **Package**: each differentiated material unit of load, independently of its volume, dimensions and content. When the goods making up the Package are wrapped, it is considered that the wrapping forms part of the Package.
- **Movements**: are all those actions undertaken by **NORDLOGWAY** for the location, picking and/or in general any action that involves a movement of the goods and/or packages deposited by the **CLIENT**.

4. **THE SUPPLY OF THE SERVICES**

NORDLOGWAY has the necessary material, technical and human means for the supply of the logistics services the purpose of this document, and all the authorisations, permits and licences needed for the purpose.

The goods that are the subject of the services supplied by **NORDLOGWAY** are those that are described in the particular conditions, which require a treatment that is appropriate and suitable to their nature.

- **LOCATION**: The logistics operations the purpose of this contract will take place in the main **NORDLOGWAY** premises in the locality of Manlleu – CP 08560 - (Barcelona – Spain), and/or in the area of Santa Perpetua de Mogoda – CP 08130 - (Barcelona – Spain) and, if necessary, in other premises that the company has available in other places for the benefit of its activity.
- **HOURS**: The logistics operations will take place from Monday to Friday, except when there are local, autonomous and/or state holidays, from 08:00 hr to 18:00 hr, vehicles needing to be at the **NORDLOGWAY** loading bays before 17:45 hr.

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Also, when planned in advance with the **CLIENT** and in exceptional cases, vehicles can be loaded when they arrive at the **NORDLOGWAY** loading bays after 17:45 hr.

Annually, the **CLIENT** will produce its working calendar for the year in order to make operational plans with **NORDLOGWAY**.

For the appropriate purposes it is established that a **special timetable** is considered to be from 18:00 hours to 08:00 hours, as well as Saturdays, Sundays and/or public holidays.

- **PERSONNEL:** all the logistics services contracted will be carried out by staff attached to **NORDLOGWAY**, either directly with its own staff, or indirectly using subcontracted staff.

The **CLIENT's** employees can access the **NORDLOGWAY** premises, for which they must have sent the relevant request and need to be duly authorised. In every case the **CLIENTE's** staff must be entered in the **NORDLOGWAY** system and subject to all the regulations applicable to that end, particularly in matters of labour risks prevention, the coordination of activities and/or safety measures.

- **COMMUNICATIONS:** For an adequate supply of reception services for goods, their location, picking, the preparation and/or despatch of orders, and others that arise from this contract, both parties agree that the **CLIENT** will send **NORDLOGWAY** by telematic means, through the connections specially developed for communications between both organisations, or alternatively by the web app that **NORDLOGWAY** makes available to its clients, the list of operations to take place, for both reception and the preparation of orders and/or despatches.

Communications regarding the movements to take place will be sent by the **CLIENT**, in the form indicated above, with **minimum advance notice of 24 hours and always before 13:00 hours on the day before**, indicating, where needed, the specifications and/or special precautions required.

- **CONSUMABLES:** The consumables necessary to prepare the orders (labels, shrink-wrap, sheets, packaging, seals, pallets, etc.) will be fully charged to the **CLIENT**, which undertakes to keep at the **NORDLOGWAY** premises all the consumables that may be needed to complete the operations being carried out.

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In the case that there are not sufficient pallets and/or consumables the property of the **CLIENT, NORDLOGWAY** will invoice, itemised and for a separate charge, the equivalent in units of European pallets and/or the labels, shrink wrap, sheets, packaging, sealing, pallets, etc., required for a satisfactory supply of the service.

5. COMING INTO EFFECT

These General Conditions come into effect at the time of signature of the main contract and/or Particular Conditions, which record the webpage for exact localization and are accepted by the **CLIENT** from that moment.

In the event of **not accepting** these General Conditions, the **CLIENT** must make this very clear to **NORDLOGWAY**, in writing and unequivocally, within a non-extendable time of **five (5) days** from signature of the main contract or the particular conditions.

If it is not done within that time and by the indicated means, the conditions will be considered as validly incorporated into the contract for the supply of the logistics services agreed between the parties.

The **CLIENT** also expressly accepts that these general conditions of contracting apply to any request for the supply of services, whether communicated by letter, e-mail or any other telematic means of communication, even when no specific reference is made to them.

6. DURATION

Regarding the duration and extensions of the supply of services the subject of this contract, they will be subject to the terms established in the main contract and/or the Particular Conditions.

7. PRICE

The price for the services supplied by **NORDLOGWAY** will be those established in accordance with the price lists or tariffs in force at the time of formalising the contract.

The **CLIENT** is obliged to pay not only for the logistics services contracted, but also for any additional expense that may occur as a consequence of actions needed for the proper supply of the service contracted, provided that it is duly evidenced and was not the result of fault and/or negligence by any of the employees involved in the supply of the service.

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8. TAXES

The price will not include Value Added Tax, or any other tax.

The **CLIENT** will be solely responsible for payment of all the taxes that burden the service, as well as, where applicable, customs duties, import taxes, customs clearance fees and other expenses that are not for payment by the **COMPANY**.

9. INVOICING

NORDLOGWAY will issue invoice/s, in accordance with the Particular Conditions of Contracting and in the form established by the applicable regulations, using as a standard method the telematic issue and sending of the invoice to the **CLIENT**.

In the event that the **CLIENT** asks for the invoice to be issued and sent on paper, the **OPERATOR** reserves the right to charge an additional supplement for administrative management according to the tariff or price list in force.

10. FORM OF PAYMENT

Except for special conditions expressly agreed in advance, payment for any service given by **NORDLOGWAY** and/or additional expenses arising from it will be made by bank transfer to the IBAN account indicated for the purpose.

In every case, with regard to any deferred payment of the invoices issued, this will be limited to the period agreed in each case with the **CLIENT**, and the due date of the invoice may not exceed the maximum periods legally established.

In no case and under no excuse, unless there is a legal provision and/or firm judgment otherwise, may the **CLIENT** set off or refuse to pay for the services given at the due date of the invoice/s without the consent of **NORDLOGWAY**, or withhold sums due to **NORDLOGWAY**, or use them for the payment of possible or presumed compensations pending, and this even when a trading and/or other kind of claim has been tabled against the **OPERATOR** for the supply of the service/s.

11. SETOFF In the event that for some circumstance and/or reason **NORDLOGWAY** and the **CLIENT** are reciprocally creditor and debtor the one to the other, it is established expressly and as an essential condition of this document, that in relation to the sum involved it will be considered automatically due, liquid and demandable, producing the settlement of the debt with regard to the indicated sum involved through the effect of setoff of the credit, expressly empowering **NORDLOGWAY** to proceed and/or carry out automatically and/or

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in each payment period all the financial transactions and/or settlements that may be necessary to make the setoffs of credits existing up to that date effective, both setoffs arising from this contract and those arising from any other trading and/or contractual relationship existing between them, prior to this document and/or in the future, which circumstance is expressly and irrevocably accepted by the **CLIENT**.

The **PARTIES** agree **especially** but not uniquely that the setoff of credits will be of application in relation to all the guarantees, penalties, qualities, liabilities and/or in general all the financial compensations established between them by means of this document and/or those arising from other contractual relations existing between them, prior to this document and/or in the future, including banking matters.

12. DISCREPANCIES IN THE SUPPLY OF SERVICES

In the event of there being discrepancies between the **PARTIES** regarding the supply of logistics services the purpose of this contract, they will be communicated reciprocally by e-mail to be studied and made precise; and for the adoption by the party in default of the necessary measures to correct the situation as quickly as possible and in any case within a maximum of thirty (30) days, which can be extended for successive periods of thirty (30) days up to a maximum of one hundred and twenty (120) days.

For the extensions mentioned in the above paragraph to take place, it must be evidenced that the introduction has not been possible due to reasons outside the control of **NORDLOGWAY** and/or for reasons of unforeseen circumstances and/or force majeure.

13. OWNERSHIP OF THE PRODUCTS

The **CLIENT** will have full ownership of the goods, which will not be transferred to **NORDLOGWAY** in any way or under any circumstances, except non-payment for the services and the consequent enforcement of the **OPERATOR's** right of retention.

Also **NORDLOGWAY** will not exercise any right of ownership over the goods and therefore will not hire out, transfer or dispose of them, with the exception of the rights that arise from the guarantee of payment for the services as established in this document.

14. RIGHT OF RETENTION

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The **OPERATOR** has a right of pledge and/or retention over the goods for all the sums that are due to it by virtue of the services that have been commissioned by the **CLIENT**, and can make that right effective by any means that it deems appropriate and is admissible in law.

Unless the **CLIENT** has provided a sufficient bond, **NORDLOGWAY** can at any time put the goods up for sale by the court or notary by public auction, using the product to settle all the sums due to it for the services commissioned by the **CLIENT**, sums due for custody of the products, interest for delay, costs of collection, etc.

If the goods are lost or destroyed the **OPERATOR** has the same rights as are mentioned above regarding the compensation that must be met by the insurance companies, transport companies or others.

15. INTEREST FOR DELAY and COLLECTION COSTS

In accordance with the Act 3/2004, of 29 December, which lays down measures against slow payment in commercial transactions, the **CLIENT** will fall into delay when failing to meet the contractual or legal payment dates. The **CLIENT** will fall into delay for a simple failure to pay in the agreed or legally established time, with no need for a warning or notice of any kind from **NORDLOGWAY**.

The interest for delay to be paid by the **CLIENT** will be that resulting from applying the interest rate applied by the European Central Bank for its main transactions, plus eight (8) percentage points.

Applying criteria of transparency and proportionality regarding the principal of the debt, when the **CLIENT** is in delay for causes that are not imputable to it, **NORDLOGWAY** can claim compensation for all the collection costs that it has suffered due to the delay.

16. SUBCONTRACTING

The **CLIENT** accepts that **NORDLOGWAY** can subcontract the supply of its services to third parties, so that it can carry out the supply of services the purpose of this contract directly and/or, totally and/or partially, through the natural persons and/or legal entities that it engages for the purpose.

17. DAMAGE TO WAREHOUSED GOODS – INSURANCE

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- **CONTENT - GOODS: NORDLOGWAY** has contracted a floating policy at first risk over the goods deposited in its warehouse.
For the purpose of determining the maximum sum insured for the goods the property of the **CLIENT**, the latter, every month, must communicate to **NORDLOGWAY** their maximum monthly value. In the event of not doing so, any consequences that may arise from this circumstance will be exclusively for the **CLIENT's** account and charge.

- **THIRD PARTY LIABILITY and BUILDING: NORDLOGWAY** has contracted an insurance to cover the building and Third Party Liability as logistics operator, and to that end declares that it has in force with a company of recognized solvency the relevant insurance policy to cover all the risks arising from its activity with the necessary sums insured.

Also if, due to the nature of the goods deposited by the **CLIENT** in the installations the subject of the contract, the entity **NORDLOGWAY** and/or its subcontractors should suffer an increase in the cost of the insurance policies, that increase will be exclusively for the **CLIENT's** account and charge.

18. INTELLECTUAL & INDUSTRIAL PROPERTY

Each of the parties recognizes the ownership of the other or of any other third parties with respect to all their intellectual and industrial property rights and over other industrial and intellectual property rights and analogous rights over elements of technology, know-how, trademarks, logos, acronyms, drawings and any other element, creation, invention and/or distinctive sign of its property.

NORDLOGWAY will undertake its activity in accordance with the data provided by the **CLIENT**, being exempt from any liability arising from the use of the information, inventions, patents, trademarks, utility models or intellectual and industrial property rights of any kind, and other analogous rights over elements of technology, know-how, trademarks, logos, acronyms, drawings and any other element, creation, invention and/or distinctive sign.

All the industrial and intellectual property rights, whether or not registered, arising from the information delivered by the **CLIENT** to **NORDLOGWAY**, (or the company designated by it) belong to the **CLIENT** and in consequence **NORDLOGWAY** undertakes not to apply for any patent, trademark, utility model, or any right of any kind of industrial or intellectual property over them; also **NORDLOGWAY** undertakes not to use the rights

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indicated in any project that it may undertake in the future.

19. CONFIDENTIALITY

Confidential information is considered to include the content of the conversations, negotiations and other actions relating to this document of general conditions and others that may be signed between the parties, also all the information relating to the **CLIENT's** infrastructures, procedures, know-how and technical tools to which **NORDLOGWAY** has access by reason of the supply of services and/or that it may obtain on its visits to the **CLIENT's** installations and/or premises.

Also considered as confidential is all the financial, commercial, technical and strategic information, procedures, patents, trademarks, utility models, licences, plans, schemes and any other class of information, that may have been communicated between the parties whether in verbal, visual or written form and/or any other support.

However, the parties can reveal the information to companies of the same business group, employees, collaborators and independent consultants who need to know it, to which the obligation of confidentiality set out above will extend, each party being directly responsible for any non-compliance.

Also all the information obtained by **NORDLOGWAY** from the **CLIENT** can be communicated to the Administration with a view to achieving the purpose of the supply of services and obtaining the supply of services and for their good outcome.

Both parties undertake to keep confidential, reserved and not disclose all the information obtained by the one from the other by reason of all the actions that they must take in order to carry out the supply of services the purpose of this contract and this even for **two (2) years** more after its termination for whatever reason.

The following will not be considered as confidential information:

- That which was already in the public domain, before signature of this document or subsequent to it, without infringing current legislation and without the parties having defaulted on the duty of confidentiality established in this document.
- That which must be transmitted to the Administration for the good outcome of the supply of services by **NORDLOGWAY**.
- That which **NORDLOGWAY** has the obligation to disclose under a court or administrative requirement.
- That which one party communicates or delivers to the other with an express

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mention that it is not subject to the rule of confidentiality established in this clause or in this document.

The parties in relation to the confidential information undertake:

- To deal with it only in accordance with instructions from the proprietor of that information.
- To use it only in order to comply with the purposes of this document.
- Not to copy it, amend it or alter it in any way.
- To keep the confidential information that is in their possession in a secure situation, applying the means, methods and tools needed for its protection.

In every case both parties are obliged to take all the actions that may be necessary to minimise the consequences that may arise from the disclosure of information considered confidential.

20. AUTHORISATION FOR USE AND ADVERTISING

The **CLIENT** hereby authorises **NORDLOGWAY** during the life of the contract and even after it is ended, so that it may freely use the **CLIENT's** corporate image and/or identity data and/or data on works carried out, using them in all the commercial presentations and/or other types that the company may produce.

21. PERSONAL DATA PROTECTION

In accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council, of 27 April 2016 (General Data Protection Regulation), we inform you that your personal data will be processed by **NORDLOGWAY**, in its position as controller of processing.

In **NORDLOGWAY** we process the personal data supplied in connection with the contract signed in order to deal with the order, manage the invoicing and manage payments for the services contracted.

NORDLOGWAY will not use your personal data either for the preparation of profiles, or for the taking of automated decisions based on them.

The data provided will be stored while the trading relationship continues or for the years necessary to fulfil legal obligations.

The legal basis for the processing of your data is the execution of the contract existing

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between the parties.

NORDLOGWAY can transfer you data in cases where there is a legal obligation.

The data subjects can exercise the following rights:

- The right to ask for access to their personal data.
- The right to ask for rectification of their data: That is, to obtain from the processing controller the rectification of incorrect personal data that concern them, without undue delay.
- The right to ask for the erasure of their data (right to be forgotten): that is, the right to obtain, without undue delay by the processing controller, the erasure of the personal data concerning them.
- The right to ask for the limitation of their processing: this is the right to obtain from the processing controller a limitation of the processing of their data.
- The right to object to processing: the data subject's right to object, at any time, for reasons concerned with their own particular situation, to personal data concerning them being subject to processing.
- The right to withdraw the consent given: the interested party has the right to withdraw consent given for the processing of his personal data at any time.

To exercise these rights, you can contact the Data Protection Officer at the following e-mail address: sbarba@nordlogway.com

The data subject has the right to file a claim with a Controlling Authority, that is, the Spanish Agency for Data Protection, which can be accessed through the following link: <https://www.agpd.es/portalwebAGPD/CanalDelCiudadano/derechos/index-ides-idphp.php>

As a consequence of the supply of services the purpose of this contract, **NORDLOGWAY** can have access to personal data, therefore consequent on agreement with article 28 of Regulation EU number 2016/679, of 27 April 2016, General Data Protection Regulation (GDPR), the Client authorises **NORDLOGWAY** to access and process the personal data that form part of the File and are necessary for compliance with the service contracted.

So that **NORDLOGWAY** can carry out the supply of the service contracted, in compliance with the terms of the GDPR it must attend to the following obligations:

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- Not to use the personal data to which it has access for any purpose other than that of fulfilling the service contracted. In the event that **NORDLOGWAY** applies the Data to purposes other than that of the supply of the Services, communicates them to third parties or uses them in breach of the stipulations of this Agreement or the obligations set out in current regulations on matters of data protection, **NORDLOGWAY** will be considered as the processing Controller, answerable for any infringements in which it has been personally incurred.
- Not to communicate to others, not even for their preservation, the data to which it has access as a consequence of the supply of the service, except in the cases legally required, and only with express authorisation from the Client.
- In general, it may not subcontract, either partially or totally, the contracted service to a third party where it implies access to the personal data provided, without prior express consent from the **CLIENT**. As is established in article 28 in relation with article 32 of GDPR, **NORDLOGWAY** will adopt the measures of a technical and organisational nature necessary to guarantee the security and confidentiality of the data, in accordance with the regulations applicable.
- Similarly, **NORDLOGWAY** undertakes to keep the duty of secrecy with respect to all the personal data contained in the file which can be accessed through computer, documentary and/or visual means as a consequence of the aforesaid contractual relationship for the supply of services. This obligation must be made clear to all its employees when they deal with and access data on the Client's file. These obligations will continue even after the end of the relationship with the Client.

Having completed the supply of the services the personal data supplied to **NORDLOGWAY** will be destroyed or returned to the Client, together with any support or documents which contain any personal data the subject of processing, unless there is a legal provision which requires their preservation, in which case **NORDLOGWAY** will preserve them, duly blocked.

22. CORPORATE SOCIAL RESPONSIBILITY

Corporate Social Responsibility (CSR) seeks to align companies with Sustainable Development Goals, compliance with employment standards, human rights,

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anticorruption and good environmental practices.

In **NORDLOGWAY** we develop a business model that implements policies relating to Quality Services, Health and Safety at Work, the environment, etc., maintaining an ethic of irreproachable conduct.

NORDLOGWAY intends to eliminate negative environmental or social impacts that could compromise the present and the future of our planet, reducing CO2 emissions to the atmosphere and managing waste in a responsible way. Our commitment to the environment is an added value in the quality of our service. It is very important to us to satisfy the needs of the present, without compromising future generations.

NORDLOGWAY tries to act in conformity with the expectations of society and we take great care over sustainable development and the search for alternatives to ensure the development of the supply chain in such a way that it is responsible, efficient and harmonious with its environment.

In **NORDLOGWAY** the intention is to watch over strict compliance with human rights and encourage the development of our human capital, respecting the principles of equality of opportunities and diversity, promoting an optimum working atmosphere in all our work centres and among our collaborators.

In **NORLOGWAY** our intention is that all our work centres are safe and healthy places, introducing preventive management systems in all the work posts and giving our employees regular training to prevent accidents at work.

23. TERMINATION OF THE CONTRACT

This agreement can be terminated in the cases expressly authorised by Law (Commercial Code, Civil Code, etc.) or when anything occurs that can prevent or seriously affect its good outcome.

As an example but not limiting, both parties agree that the following will be reasons for the termination of this contract:

- Lack of payment and/or delay by the **CLIENT** in payment of the price of the logistics services contracted.
- When the **CLIENT** finds itself in a situation of generalised insolvency, general stoppage of payments and/or pre-bankruptcy situation and/or Agreement with Creditors.
- When for any reason **NORDLOGWAY** ceases to have the valid authorisations and/or licences necessary for the development of its activity.
- For the **CLIENT's** failure to comply with any of the operational parameters established as the minimum.

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- For a change in the purpose of the supply of services.
- For repeated non-compliance (minimum 3 times) and/or faulty supply of the logistics services the purpose of this contract, without **NORDLOGWAY** and/or the **CLIENT**, as appropriate, having taken the necessary steps to correct the situation, and/or it has not been put right or reduced in a period of 120 days, unless it can be evidenced that their introduction was not possible due to reasons outside the control of **NORDLOGWAY** and/or unforeseen circumstances or force majeure.
- For mutual accord between the parties.

In the case that there is some reason for termination, the compliant party will advise the other party of its wish to terminate the contractual relationship, indicating the alleged defaults, so that, within a period of **thirty (30) calendar days**, counting from receipt of the communication, these defaults can be corrected and the contract restored to validity.

The period having passed without such correction, a settlement will be prepared, finalising the contract, which circumstance will not excuse the parties from fulfilling all the outstanding obligations, automatically settling in advance all sums that under the Contract are owed at the moment of its termination (independently of their due dates) and **NORDLOGWAY** will at the same time make all the products that are in its premises available to the **CLIENT**, so that the latter can remove them immediately and totally in a non-extendable period of **thirty (30) calendar days**.

On finalisation of the contract for whatever reason the **CLIENT** will have to:

- Settle all the invoices outstanding for payment, which will automatically be liquid, due and demandable.
- Immediately remove all the goods that are in the **NORDLOGWAY** premises without the need for that company to issue any demand and with no possibility of any tacit extension.
- Should the **CLIENT** continue using the installations for more than the period of thirty (30) calendar days indicated in the previous paragraphs, it will be penalised, in addition to the cost of staying, warehousing and handling, and all the expenses and costs caused by such default, by application of a sum equal to double the said cost, a sum which will be due on the first day of each month, until all the goods are removed.

In no case can this penalty be understood as an extension of the contract or enable the

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CLIENT to continue asking for the supply of the services the purpose of it.

24. NOTIFICATIONS

All the notifications that have to be or can be needed in accordance with this contract, must be made in writing and sent by any means which records the date, content and receipt by the addressee, sent to the natural persons and/or legal entities at the addresses and/or e-mails indicated in the particular conditions.

NORDLOGWAY and the **CLIENT** can alter the details for notifications, one communicating to the other in writing, the change taking effect **thirty (30) days** after acknowledgement of receipt.

25. AMENDMENTS

Both parties agree that all changes to be made in this contract have to be made beforehand and expressly, by means of an agreement formalised for the purpose.

26. NULLITY

If any general condition contained in this document should result null or annulable as a whole or in part, through being contrary to the Laws and/or to the applicable law, it will be omitted from the document without affecting the validity of all the rest.

27. APPLICABLE LAW and RESOLUTION OF CONTROVERSIES

Any controversy arising from this contract or which is connected with it, including any question regarding its existence, validity, interpretation, fulfilment or termination, will be submitted to the Arbitration in Law of the “Junta Arbitral del Transport de Catalunya” (Transport Arbitration Board of Catalonia).

28. INTERPRETATION

Any improvement in the terms and conditions set out in these General Conditions will be of application with respect to the Particular Conditions and Orders that do not contain contrary provisions.

In the event of contradiction, the conditions agreed in the Particular document will always prevail.

29. INTEGRITY

If for some reason any of the clauses contained in these General Contracting

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Conditions, or any part of them, should be declared null, invalid or inapplicable by a judge or institution with sufficient competence and capacity, the rest of the clauses of conditions will remain fully valid and applicable.

30. CLIENT ATTENTION

The client can contact **NORDLOGWAY** to ask for any information in relation to the supply of the contracted services, within the labour calendar in Catalonia and in working hours from 08:00 to 18:00 hours, either through the means made available for the purpose on its webpage (<http://www.Nordlogway.com>) or by telephone at: +34 938.517.280 and/or by any other means for the purpose that is made available to the **CLIENT**.